

## Transforming Claims for Better Service and Efficiency

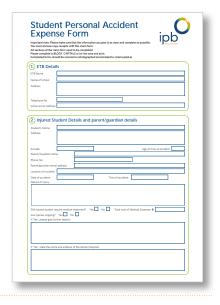
## **Benefits for Students & Stakeholders**

- Faster claims handling: Submit details guickly and efficiently online, accelerating the claims process to support parents
- Cost reduction: Proven results in other IPB sectors show a reduction in overall costs helping lower insurance premiums
- Enhanced Professionalism: School/ETB/IPB are presented as modern, efficient organisations, strengthening our relationships
- Reduced administration for School/ETB/IPB: The system reduces low-level administrative workload for you and parents
- Seamless validation: Automatic notifications to school administrators or ETB contacts allow schools to ensure claims payments are going where they are intended



## **How the Digital Claim Form Works**

- Student/Parent/Guardian contacts school claim
- School will share information on how to claim, visit www.ipb.ie/claims and open the Personal Accident tab. (including/confirming the school Eircode)
- Student/Parent/Guardian complete the form online via our secure website
- Student/Parent/Guardian can attach receipts and supporting documents for faster processing
- Automatic email notification to school/ETB, to support your knowledge of accidents in your school
- Use of school and Student Eircode for accuracy
- The paper form remains available and will still be accepted.



## Working to make a difference

